



FAQ'S – Applying for a House

Q How do I get on the waiting list for Maryhill and Ruchill

A. To apply for a House, you must complete a housing application form please complete this form fully, by answering all questions within the application. This will allow our Housing Management Team to point your application and ensure that this fully reflects your current housing circumstances.

Our Housing Application form is available online and can be downloaded ([here](#)) or you can collect from our office at 45 Garrioch Road.

Completed applications should be returned to our office at 45 Garrioch Road or emailed to housingmanagement@maryhill.org.uk

Q How do I apply for other Housing Providers

A. This is dependent on where you want to be rehoused. You will have to apply for each association separately and they will each have their own Allocation Policy.

The link below gives you information on all Housing Associations within the Glasgow area.

[Housing - Glasgow City Council](#)

If you wish to remain close to Maryhill and Ruchill are but wish to expand your Housing Options, the link below provides information on neighbouring Housing Associations.

[Northwest Area - Glasgow City Council](#)

Q. How long does it take to be rehoused?

A. Maryhill Housing is unable to place a timescale on rehousing. This is dependent on several factors such as your point award and if this is enough to be re-housed. Another factor is the areas of choice and house type you have chosen. Maryhill Housing stock is mostly made up of flatted accommodation (traditional tenements, Multi and Mini Multi properties). If you have opened your application up to all types of housing, then this will give you a better opportunity to be rehoused. However, if your application is restricted to certain house types for example semi-detached, mid/end terrace and 4 in block type properties that we don't have a high level of stock of and a low turn around then the likelihood of the Association being able to house you quickly will be very low. You can discuss your Housing Options in more detail with your Housing Officer to

ensure that your application is fully maximised and that your application is not restricted due to the property type you are looking for.

Q. How do I get points?

A. Each application is assessed based on housing need and your current housing circumstances. Maryhill Housing operate a point-based housing system. This means that points you are entitled to will be awarded to you at initial assessment. Any changes to your circumstances i.e., you fall pregnant, or you have medical condition that has got worse should be submitted to us via email to ensure that re-assessment of your application can be carried out. This ensures that your points are maximised and that you are correctly placed on the waiting list.

For some point award categories, we will require supporting evidence, this will be requested by your Housing Office. The evidence requested can be a letter from GP, consultant, key worker, or police. Points will be awarded where suitable evidence is received, and the application is assessed. Where a situation may change over time, we may ask you to supply further information to support you retaining the points you have been awarded.

Our pointing criteria can be found in our Allocation Policy which is available on the website.

Q. How to contact my Housing Officer (covered in web page update)

A. The Housing Management Team is made up of 13 Housing Officers, who have management responsibility for each patch. Your Housing Officer and contact information can be found on our website.

Q. What are the areas like?

A. We are unable to provide you with this information, we can advise you when an area is high demand and low demand while carrying out your Housing Options Interview, but you will need to decide on the areas you wished to be rehoused in. The reasons for this are that what may be a good area to you might not be a good area to another person and personal opinion of staff should not influence your decision around where you wish to be rehoused.

For more information on Housing Options that may be available to you please refer to our Housing Options 2022-2023 Guide.

Q. Will the house be furnished and decorated?

A. No – the house is let on an unfurnished bases this means that you will need to be prepared to furnish, decorate, and carpet the property. If you are on a low income, we can assist you to apply for a Community Care Grant to assist you with furnishing your home.

The house is not decorated however we may be able to assist you with a decoration pack to allow you to move into your home, your housing officer will provide you with

more information on this at your viewing/sign up. Our letting standard can be found here – this will set out what Maryhill Housing Association will and won't do when a property is empty.