



**MARYHILL HOUSING ASSOCIATION LIMITED**

**MINUTES OF THE BOARD MEETING**  
**HELD ON THURSDAY 28<sup>th</sup> February 2019 AT 6.00 PM**  
**AT 45 GARRIOCH ROAD, G20 8RG**

Item No.	Issue
<b>1</b>	<b>Best Companies Results – presentation</b>
	<p>A presentation was given to Board Members on the results of the organisation’s recent Best Companies employee survey. It was noted that Best Companies is a measure of employee engagement, and that it had been completed in Maryhill in 2015, 2016, and now in September 2018. Board were advised that Maryhill Housing had been rated as ‘One to Watch’, and that management were pleased that our overall scores had increased from the 2016 results.</p> <p>It was agreed that progress on related improvement actions should be reported to Board to ensure there is follow through and to enable Board to hold senior managers to account. It was also agreed that the Best Companies survey should be repeated in 2019 to ensure we are effectively monitoring any improvement.</p>
<b>2</b>	<b>Welcome, safe home, apologies and declaration of interests</b>
	<p>There were no declarations of interest. Apologies were noted.</p>
<b>3</b>	<b>Approval of Previous Minutes – 31<sup>st</sup> January 2019</b>
	<p>Board Members reviewed the minutes from the January meeting agreeing two minor amendments to wording. The minutes were then approved by the Board.</p>
<b>4</b>	<b>Action Tracker</b>
	<p>Updates were provided on closed and outstanding actions from previous meetings.</p>
<b>5</b>	<b>Feedback from Committees</b>
	<p>Board Members received an update on the Audit &amp; Risk Committee meeting that had taken place since the previous Board meeting.</p>
<b>6</b>	<b>Rent Structure Changes</b>
	<p>This report set out proposed changes to the rent structure. After a detailed discussion the Board:</p> <ul style="list-style-type: none"> <li>▪ <b>Approved</b> adding the proposed new criteria to the rent structure.</li> </ul>

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	<ul style="list-style-type: none"> <li>▪ <b>Approved</b> the process by which the additional criteria will be implemented.</li> <li>▪ <b>Approved</b> the approach to new build housing rents.</li> </ul>
<b>7</b>	<b>Treasury Management</b>
	<p>An update on the renegotiation of loan funding was provided for Board Members. Board noted the content of the report and approved the calling of an additional Audit &amp; Risk Committee meeting in March for consideration of the draft loan documentation.</p>
<b>8</b>	<b>Corporate Plan Development</b>
	<p>The format of this session was a discussion, to allow members to comment on the draft Corporate Plan, and to ensure their views would be incorporated into the final version. A proposed new Vision, Mission, Values and Long Term Objectives had now been finalised and were recommended for approval by the Board. It was noted that this is a key achievement and members felt all of these elements were strong and something that all members and staff would be able to buy into. These were then formally <b>approved</b> by the Board.</p> <p>The draft Investment Programme for 2019/20 was then presented to Board. It was noted that staff and customer feedback had been fed into the proposed programme as well as stock condition information. A detailed discussion took place on the proposed air source heating pilots and it was agreed that regular updates on progress with the pilot would be provided to Board. Following this discussion the Investment Programme was <b>approved</b> by Board.</p> <p>Board were then presented with a range of financial information, including plans for the next year's efficiency savings. Board <b>approved</b> the financial assumptions presented in the workshop, with options to be taken forward into the final plan.</p>
<b>9</b>	<b>CEO Report</b>
	<p>The Chief Executive presented this paper, which provided an update on notifiable events and legislative / regulatory changes. This was noted by the Board and the quarter 3 management accounts were approved.</p>