

MARYHILL HOUSING ASSOCIATION LIMITED

FORMAL COMPLAINTS

REFERENCE NO: _____

Please use this form if you wish to make a formal complaint about the service you have received from the Housing Association. Your complaint should be addressed to the Director, Willy Briody, 45 Garrioch Road, Glasgow G20 8RG. The Director will ensure that your complaint is recorded and dealt with by the relevant staff member.

Your own name, address and phone number/s:

Full Name: Mr/Mrs/Ms

Address:Flat No:

Phone Number/s:(Home)(Work)

1) Please give details of your complaint (include dates and full particulars where possible).

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2) What would you like the Association to do to resolve your complaint?

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SIGNED **DATE**